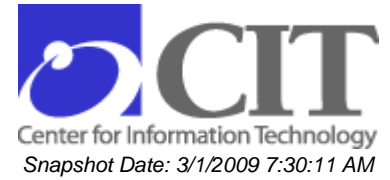


Customer Service Report for LSSB

For the period: Sunday, February 01, 2009 12:00:00 AM to Saturday, February 28, 2009 11:59:59 PM



	CREATED				ASSIGNED/PENDING/ CHECKED OUT			CLOSED			AVG MIN
	DCS	LSSB	Web	Other	DCS	LSSB	Other	DCS	LSSB	Other	To Close
OS/390 SOFTWARE											
OTHER SOFTWARE	0	0	0	1	0	1	0	0	0	0	0
Grand Total:	0	0	0	1	0	1	0	0	0	0	0

Total Tickets Closed:	0
Total Tickets Assigned/Pending/Checked Out:	1
Total Tickets Created:	1